

Friday, 31 July 2020

To whom it may concern

RSPCA SA Dog Training is honoured to have been using the services of Paula Dickerson as one of our qualified trainers for almost two years now.

RSPCA Dog Training launched in October 2018 and Paula has been with us from the very start, running the initial trial classes and since then playing a huge role in growing and developing the many courses that we now offer. She has now run over 50 courses for us.

Throughout Paula receives consistently excellent feedback and our evaluation surveys show an average of 9.7 out of 10 on the Instructor measures.

Paula's passion for creating strong relationships between humans and their dogs is exceptional. She continually goes above and beyond for all her clients, giving freely of her own time to help with questions and issues. Her primary aim is dogs happy in homes, safe in the community and wonderful family companions.

Examples of the feedback we have received from Paula's clients include:

- "Communicated very well & has a great understanding of dogs!"
- "Non-judgmental about Baxter's excitement and came up with specific ways to help us calm him."
- "I learned how to put things we learned into practical exercises which made sense."
- " She knows a lot about dogs!"
- "Knowledgeable about variety needs and styles. Offered alternative behaviour suggestions"
- "Understanding of my dog's behaviour"
- "Created positive learning environment"
- "Would highly recommend to friends for dog training."

Any assistance that could be given to enable Paula to provide further services within the community for families and their dogs would be put to great use. Her Walk and Train courses have also received great feedback, providing people with an understanding of how to really enjoy this precious time with their dogs, while learning how to provide stimulating exercise while their dog remains under control.

Yours sincerely

Heather
Dog Training Coordinator
RSPCA South Australia

RSPCA
South Australia

www.rspcasa.org.au
info@rspcasa.org.au
1300 4 777 22

